

# Douglas-Cherokee Economic Authority Inc.



## LIHEAP UPDATE

### CURRENT NEIGHBORHOOD SERVICE CENTER HOURS

**MONDAY-THURSDAY 9 AM – 2 PM**

**(CLOSED FOR LUNCH 12 PM – 1 PM)**

**FRIDAY 9 AM – 12 PM**

### HOLIDAY CLOSURES

**CLOSE at NOON on FRIDAY, DECEMBER 19<sup>TH</sup>**

**REOPEN at 9 AM on MONDAY, DECEMBER 29<sup>TH</sup>**

**CLOSE at 2 PM on WEDNESDAY, DECEMBER 31<sup>ST</sup>**

**REOPEN at 9 AM on FRIDAY, JANUARY 2<sup>ND</sup>**

THE NEW ONLINE APPLICATION PROCESS REQUIRES STAFF TO REVIEW AND APPROVE APPLICATIONS ONCE THEY ARE SUBMITTED ONLINE – THIS PROCESS WILL LIMIT THE HOURS WE ARE OPEN FOR PERSONAL ASSISTANCE

WE ENCOURAGE YOU TO APPLY ONLINE  
NO PAPER APPLICATIONS WILL BE ACCEPTED

PLEASE CALL THE NEIGHBORHOOD SERVICE CENTER IN YOUR COUNTY FOR AN APPOINTMENT IF YOU ARE IN DANGER OF DISCONNECTION, OR OUT OF A HOME DELIVERED FUEL, AND NEED URGENT ASSISTANCE

YOU MAY ALSO LEAVE A MESSAGE THERE IF YOU ARE IN NEED OF ASSISTANCE WITH APPLYING ONLINE – WE ARE SCHEDULING INTAKE WORKSHOPS FOR THOSE WHO NEED HELP WITH THE ONLINE PROCESS

YOU CAN FIND CONTACT NUMBERS FOR ALL COUNTY OFFICES ON OUR WEBSITES AND FACEBOOK PAGES  
PLEASE CONTINUE TO CHECK BACK HERE FOR UPDATES